



# Florida Department of Agriculture and Consumer Services

ADAM H. PUTNAM, COMMISSIONER

## **THIS ESTABLISHMENT IS REGISTERED WITH THE Florida Department of Agriculture and Consumer Services**

### **In accordance with the Florida Motor Vehicle Repair Act, A CONSUMER IS ENTITLED TO:**

- A written estimate if repair work will exceed \$100. Shops cannot charge more than the written estimate plus 10%, but never to exceed \$50, without authorization from the customer.
- A detailed invoice of work done and parts supplied; and information about any guarantees.
- The return or inspection of replaced parts, if requested at the time the work order is placed.

***IF YOU HAVE ANY QUESTIONS OR UNRESOLVED  
PROBLEMS REGARDING SERVICE WORK, PLEASE CONTACT:***

**Florida Department of Agriculture and Consumer Services**

**[www.800helpfla.com](http://www.800helpfla.com)**

**1-800-HELP-FLA (435-7352) - English**

**1-800-FL-AYUDA (352-9832) - Español**

*(Place certificate of Registration here)*

# **IMPORTANT**

**Florida Law Requires this sign to be posted  
by all registered motor vehicle repair shops  
in a manner conspicuous to the public.**